



AirPods Max



Basic Instruction Manual

This manual is intended for the initial start-up and basic use of the AirPods Max headphones.



For other features and more detailed instructions, see the [AirPods Instruction Manual](#).

Contents

Table of Contents

INTRODUCTION	3
INSTRUCTIONS	4
PAIR AIRPODS WITH IPHONE OR IPAD	4
PAIR AIRPODS WITH APPLE WATCH	5
PAIR AIRPODS WITH MAC	5
CONNECT AIRPODS MAX WITH AN AUDIO CABLE	5
GLOSSARY	6



Introduction

The Apple AirPods Max are high-performance headphones that provide the ultimate over-ear personal listening experience. The Pro-level Active Noise Cancellation has up to 2x more noise cancelled. The AirPods Max deliver stunningly vivid high-fidelity audio with personalized spatial audio, adaptive EQ, and Lossless Audio. The transparency mode allows outside sound in so you can naturally interact with your surroundings. The product is equipped with USB-C charging allowing functionality for up to 20 hours on a single charge. Designed with cushioned cups, telescoping arms, and a canopy headband, the AirPods Max provide unequalled comfort with an uncompromising fit.

Refer to this manual during initial set-up and use of the AirPods Max to understand the process for connecting to your personal Bluetooth enabled devices.

With a device of your choosing, execute each step as you read. This will enhance your familiarity with the process of initially connecting your AirPods Max with a new device.

The Apple AirPods Max are compatible with Bluetooth-enabled mobile devices of any manufacturer, but this guide will only provide instructions for initiating connection with the Apple products. If you plan to pair your device with a non-Apple device, follow the [pair AirPods with a non-Apple device](#) instructions.



InstructiPair AirPods with iPhone or iPadPair AirPods with iPhone or iPad


Pair AirPods with your Apple devices to listen to music, movies, messages, and more. You can also use your AirPods to make and answer phone calls and FaceTime calls with compatible devices.

After setting up your AirPods with one [Apple Device](#), your AirPods will automatically connect with any other Apple device that is signed into the same Apple account.

Before you begin, make sure your device has the [latest version of iOS installed](#). To update the iOS in your device, follow the [update guide for iPhone or iPad](#) or the [update guide for Mac OS](#).

When pairing, your device must also be connected to Wi-Fi or a cellular network to ensure access to Apple's [Find My features](#).

Pair AirPods with iPhone or iPad


1. On your mobile device, go to Settings  > Bluetooth and turn on Bluetooth.
2. Take your AirPods Max out of the Smart Case¹ and within 60 seconds, hold them next to the device that you want to pair until the setup animation² appears.
 - **Note:** if the setup animation does not appear, you can also pair your AirPods Max using the USB-C cable.
3. Follow onscreen instructions.
4. Tap Done.

¹ Image of Smart Case shown in glossary



² Image of Setup Animation shown in glossary



Pair AirPods with Apple Watch

1. Ensure that your Apple Watch has the latest version of watchOS installed using the [update your Apple Watch software instructions](#).
2. On your watch, go to Settings  > Bluetooth and tap Bluetooth.
3. Tap your AirPods on the Bluetooth screen to connect.
 - **Note:** If you do not see your AirPods Max on the list, press and hold the noise control button for 5 seconds or until the light flashes white.

Pair AirPods with Mac

1. Ensure that your Mac has the latest version of macOS installed using the [updating your OS](#) instructions.
2. On your Mac, choose the Apple menu  > System Settings, then click Bluetooth  in the sidebar.
3. Once Bluetooth is on, press and hold the noise control button on your AirPods Max for 5 seconds or until the light flashes white.
 - **Note:** If you do not see your AirPods Max on the list, press and hold the noise control button for 5 seconds or until the light flashes white.
4. In the list of devices, select your AirPods, then click Connect.



Connect AirPods Max with an audio cable

You can connect AirPods Max to your device using a supported audio cable listed below:

- AirPods Max (Lightning): connect an Apple Lightning to 3.5mm Audio cable to the charging port on your AirPods Max and to the headphone jack on your device.
- AirPods Max (USB-C): Connect an Apple to USB-C to 3.5mm Audio Cable to the charging port on your AirPods Max and to the headphone jack on your device.



Glossary

<p>Smart Case</p>	 A black, protective Smart Case for an Apple Watch, shown in a closed position.
<p>Setup Animation</p>	<p>AirPods Max ✕</p>  A pair of white AirPods Max over-ear headphones, shown from a front-facing perspective. <p data-bbox="753 1358 1138 1423">Connect</p>